Information on the processing of personal data within the framework of Autostrade per l'Italia's road active claims management

Pursuant to articles 13 and 14 of the European Regulation no. 679/2016 ("GDPR")

Autostrade per l'Italia S.p.A., hereinafter "ASPI" provides, pursuant to Articles 13 and 14 of the European Regulation 2016/679 (GDPR), the information regarding the processing of personal data collected and processed as part of the activities of acquiring documentation and recovery of damages resulting from accidents occurring on motorways, under the responsibility of Autostrade per l'Italia S.p.A.

Data processing will be based on the principles of lawfulness and correctness, accuracy, relevance and transparency, guaranteeing the protection of your privacy and your rights.

1. DATA CONTROLLER

Autostrade per l'Italia S.p.A. with registered office in Rome, Via A. Bergamini 50, 00159, tax code, Rome Companies Register entry number and VAT No. 07516911000.

The Data Protection Officer (DPO) for Autostrade per l'Italia S.p.A. is domiciled for the purpose at the Company's registered office and can be contacted at the following e-mail address: dpo@pec.autostrade.it.

2. TYPES OF DATA COLLECTED, PURPOSES

The data and/or information of a personal nature ("data") of the Data Subject, collected and processed by Autostrade (hereinafter also "Data Controller"), may include:

- Common" data, such as but not limited to: personal and identification data of the Data Subject (name, surname, address), tax code, identification document, contact data (e-mail, telephone contacts), bank account details (to receive the credit of any compensation); vehicle registration number plate, vehicle registration book of the damaged vehicle.
- Data on health status ex art. 9 GDPR, such as, for example, medical certificates, health records, emergency room reports.

The personal data collected are processed for the purposes of acquiring documentation and handling requests for recovery of claims arising from damage caused by the User to motorway facilities (active claims).

The personal data are processed on the basis of the legitimate interest of the Controller, pursuant to Art. 6, para. 1(f) GDPR.

The provision of such data is optional, but in the event that it is necessary for the proper handling of requests, the provision of such data is mandatory, and refusal to provide it in whole or in part will result in the impossibility of handling such requests.

3. METHODS OF TREATMENT

Personal data, provided as indicated in point 2. above, will be processed, in compliance with the regulations in force, by means of paper, computer and telematic tools and with logics strictly related to the purposes indicated above in such a way as to ensure the confidentiality and security of the data.

4. DATA RETENTION PERIODS

The personal data of Data Subjects will only be kept for as long as necessary for the purposes for which they are collected in compliance with the principle of minimisation pursuant to Art. 5.1.c) GDPR.

The data may be retained for the protection of the Company in order to assert its rights in court in the event of legal proceedings, until the expiry of the period within which such proceedings may be brought or until the end of the legal proceedings, in the event of ongoing litigation.

5. RECIPIENTS OF DATA

Within Autostrade per l'Italia S.p.A., only the persons in charge of the processing by the Data Controller and authorised to carry out the processing operations within the scope of the aforementioned activities may become aware of the personal data provided.

The aforementioned data may be disclosed to third parties (parent/subsidiary companies involved or third party companies) who are required to process the information for the same purposes as set out in point 2 above, and who are, for this purpose, appointed 'Data Processors' pursuant to Article 28 GDPR.

The full list of persons appointed as Data Processors is available from the DPO.

The data will be communicated exclusively to the subjects envisaged by the regulations in force in compliance with the purposes indicated above and in execution of legal and/or regulatory obligations, as well as to the Police and Judicial Authorities, to third parties such as the Insurance Companies that guarantee insurance cover, the insurance broker and the Law Firms that assist Autostrade per l'Italia S.p.A., which will directly manage, in their capacity as autonomous Data Controllers, the requests indicated above.

Under no circumstances will your personal data be disseminated.

6. DATA TRANSFER OUTSIDE THE EUROPEAN UNION

Personal data are not transferred outside Italian territory. It is in any case understood that the Data Controller, should it become necessary, will have the right to move the data for storage in servers located in the European Union and/or in non-EU countries. In this case, the Data Controller ensures as of now that the transfer of the data to non-EU countries will take place in compliance with the applicable legal provisions by entering into, if necessary, agreements that guarantee an adequate level of protection and/or by adopting the standard contractual clauses provided for by the European Commission.

7. RIGHTS OF THE INTERESTED PARTIES

Please note that Articles 15-22 GDPR give data subjects the possibility to exercise specific rights; the data subject may obtain from the Data Controller: access, rectification, erasure, restriction of processing, revocation of consent as well as portability of data concerning him/her.

The data subject also has the right to object to the processing. If the right to object is exercised, the Data Controller reserves the right not to process the request, and thus to continue processing, if there are compelling legitimate grounds for processing that override the interests, rights and freedoms of the data subject.

The above rights may be exercised by making a request to the Data Protection Officer without formalities at the following PEC address: dpo@pec.autostrade.it, using the appropriate forms made available by the Data Controller on the website www.autostrade.it.

We inform you that the person concerned may lodge a complaint pursuant to Article 57 letter f) GDPR with the Data Protection Authority (Piazza Venezia, 11, 00187 Roma (RM)).

Version 2.1 May 2023